

RESERVATION AGREEMENT 2021

► RÉSERVATION 02 49 06 10 60

+330249061060
reservation@cybelevacances.com

YOUR CONTACT

Name : First Name:
Address :
Postal code : City: Country:
Ph. : Mobile: E-mail :
Vehicle plate : ☐ I subscribe to the newsletter
No. recipient (if VACAF beneficiary):

CHOSEN CAMPING

☐ Le Bel Air ☐ L'Océan ☐ Les Albères ☐ Les Brillas
Name of participants and birthday dates :
1 : 2 :
3 : 4 : 5 : 6 :
7 : 8 :

DATES OF STAY: for rent from saturday to saturday in high season

Arrival on: / / Leaving on: / /

YOUR ACCOMMODATION (mandatory dimensions)

BARE PITCH ☐ Rate B ☐ Rate C
RENTAL:
Name of the chosen range:
Number chosen (supplement of 30 €):
Options :

CANCELLATION INSURANCE¹ (4% of the amount of the stay in bare or rented pitch *) :

YES ☐ NO ☐
If you do not choose cancellation insurance during this pre-booking, you will not be able to take it when you receive your booking confirmation at the end of the year.

¹ Conditions of insurance cancellation 2020 (see the back, Article 4 of the GTC). The conditions will be subject to change for the year 2021.

YOUR STAY :

Rental + options : € Cancellation insurance : €
Administrative costs : € SPECIAL OFFER : €
Deposit 25% of your stay : € Total : €


administrative costs	5 nights et +	de 3 à 5 nights	- de 3 nights	eligible VACAF (except Bel Air)
	30€	15€	free	70€

REGULATION:

☐ BC ☐ BANK CHECK (to the order of the campsite) ☐ OTHER :
Without payment on 10 days, the promotional code will be deleted.
The latter must be completed and returned within 10 days to the campsite chosen.
Once your reservation is confirmed, you will have to pay the balance of your stay 6 weeks before your arrival date.
I authorize the campsite to use my image and that of all the participants in this stay for its advertising needs (if not, please fill in the article 9 of the GTC).
I have read and accept the terms and conditions of booking and accept them without reservation.

Dated in
On / /
Signature :

CONTRACT TO SEND TO : Cybele Vacances : route des Sables - Zone des Biottières - 85150 Saint-Mathurin

	Camping Le Bel Air : 6 allée de la Chevreuse, 85180 Les Sables d'Olonne
	Camping L'Océan : 17 rue du Brandais, 85470 Brem-sur-Mer
	Camping Les Albères : route du moulin de Cassagnes, 66740 Laroque-des-Albères
	Camping Les Brillas : le bois des Tréans, 44760 Les Moutiers-en-Retz



TERMS OF SALES

1 - Registration. All registrations must be accompanied by the payment of the installments within 10 days following the reservation, and the duly completed contract : 25 % of the price of your stay (total of the accommodation part and the supplements part). The fees are : 30 € for a stay greater than 5 nights, 15 € for a stay of less than 5 nights and 50 € for eligible VACAF. The cancellation insurance is not mandatory but recommended.

2 - Length of stay. During the high season (school holidays), the duration of the booked stay is 7 nights minimum. Location : Departures are before 12h and arrivals after 12h (13h at the Ocean). Mobil-home : Arrivals in high season are after 16h, (in case of delay tell us). Arrivals in low season are between 14h and 17h30. Departures are between 7am and 10am (except Bel Air, from 8am to 10am). A departure time must be set from Wednesday (the day of arrival at Bel Air) before your departure. For weekends, see the schedule with the reception.

3 - Reservation and payment conditions. Your reservation is considered final as soon as it has been confirmed by us. You will have to pay the balance 6 weeks before your arrival at the campsite. Any changes must be reported before arrival. Once the stay is settled, no refund will be made. Minors will be able to make a stay only if they are accompanied by a person of full age, who will be responsible for it and who will remain on the campsite during the whole of their stay. Payment Terms : 25 % upon booking and the balance 6 weeks prior to arrival. No discount for early payment. Any late payment entails a late penalty equal to the interest rate applied by the ECB plus 10 points (c.Article L.441-6-1). For professionals, will come to cumulate the interests of delays, a fixed compensation for recovery costs of € 40 (see Article L. 441-6 and D. 441-5). For any online payment of the 25 % deposit, the balance will be automatically charged 6 weeks before your arrival date, unless you wish to use another payment method to pay the balance 6 weeks before.

4 - Cancellation stay. Cancellation free of change and without conditions up to 7 days before your stay. No refund will be possible by the campsite, the latter having proposed the subscription to the cancellation insurance. In case of breakdown or slight inconvenience, and unless you specify otherwise, the payment of deposit ensures the maintenance of the reservation 24 hours after the scheduled date of your arrival. After this period, the manager reserves the possibility of having the location.

Cancellation insurance. Any subscription to the cancellation insurance must be done at the time of the pre-reservation. Although not mandatory, she is advised by the campsite. The cancellation insurance makes it possible to be refunded of the instalments or sums actually paid by the reserve. The possible grounds for cancellation and exclusions are listed in the general conditions of the cancellation insurance available on the website www.campez-couvert.com/que-faire-en-cas-dannulation. When the cancellation insurance is likely to be put into play, the insured must imperatively notify the campsite of its withdrawal as soon as the occurrence of the disaster, then declare it within 10 working days to the company Gritchen Toledo et Cie. This period starts from the knowledge of the insured by the insured. The declaration of the claim must be made :
By internet : www.campez-couvert.com/declaration/
Par email : sinistres@campez-couvert.com
Par mail : Gritchen Tourisme & Loisirs – Service Sinistre BP 6048
27 rue Charles Durand – 18 024 Bourges cedex
The declaration must be accompanied by supporting documents :

- in the event of illness or accident: a medical certificate specifying the origin, nature, gravity and foreseeable consequences of the illness or accident,
- in the event of death: a certificate and the civil registration form,
- in other cases : any proof.

5 - Disclaimer on the site. An early departure will not give rise to any refund.

6 - Deposit. A deposit of 150 € (credit card imprint or check) for the accommodation and the state of cleanliness of the accommodation will be required. It will be returned at the end of your stay, if you have chosen the deposit by check it will be returned by post within 72 hours of your departure. At the end of the stay: in case of missing or degraded material, bad state of cleanliness of the accommodation (cleaning is the responsibility of the tenant), a deduction will be made on the deposit check.

7 - Swimming pool. The wearing of the bracelet is mandatory (you will be charged 2 € each, in case of loss or breakage). Swim panties and / or underwear are forbidden. Any breach of the rules in force at the pool will result in an eviction. Anyone not registered in the contract will be denied access to the pools. The wearing of the swimsuit is mandatory around and within the water basins. It is forbidden to be dressed in and around pools.

8 - Barbecue. (Prefectural Decree Vendée: 05/05/2014 N°14 SIDPC-SDIS246 ; Pyrénées Orientales : Decree 26/08/13 No. 2013238-0011). Charcoal and charcoal barbecues are prohibited.

9 - Right to the image. You freely authorize the campsite to use the videos and photographs of you and all the participants of this stay, which could be taken during the latter, for the advertising needs of the campsite (brochures, website, insert ...) and this without limitation of duration. If not, please fill in the box below :

I, the undersigned does not authorize camping, to reproduce, publish, edit or represent my image and that of all participants in this contract, for its advertising needs, on any media whatsoever (paper, internet, audio ...)

The campsite is committed to not damaging your reputation and your privacy. You also authorize the campsite to send you commercial information specific to our group in compliance with the French Data Protection Act No. 78-17 of 6 January 1978.

10 - Dimensions of tents and caravans. It is strongly recommended to indicate the dimensions of your tents or caravans. The campsite will not be held responsible for dimensional changes between the date of booking and arrival on the campsite and the impossibility of settling on site if the size of the equipment has not been filled.

11 - The wifi is accessible throughout the campsite but guaranteed only at the bar and / or at the reception.

12. Right to retract

The consumer does not benefit from a right of withdrawal in accordance with Article L. 221-28 of the Consumer Code which provides that : "The right of withdrawal can not be exercised for contracts:

12 ° Accommodation services, other than residential accommodation, goods transportation services, car rental, catering or leisure activities that must be provided at a specified date or period.

13 - Mediation of consumer disputes. In accordance with the provisions of the Consumer Code concerning “the process of mediation of consumer disputes”, the customer has the right to make free use of the mediation service proposed by the campsite. The mediator “law of consumption” thus proposed is MEDICYS. This mediation device can be reached through: e-mail : www.medicys.fr or letters MEDICYS - Centre de médiation et règlement amiable des huissiers de justice 73, Boulevard de Clichy, 75009 - Paris.

RULES OF PROCEDURE

1 - Rates. Rates published by the campsite have no contractual value and may be modified without notice. The contractual price is the one fixed at the time of booking.

2 - VAT Our rental prices are inclusive of VAT. The applicable VAT on our rates is 10 % (as of January 1, 2014) subject to regulatory amendments. The contractual price is subject to modification, within the legal and regulatory limits, when there is a change in the applicable VAT rates between the reservation date and the date of payment of the balance.

3 - Tourist tax and household waste contribution. The tourist taxes, instituted by the municipalities, are not included in our tariffs. The contribution for household waste is also not included in our prices.

4 - Damage. Camping equipment and facilities must be used for their intended purpose. Any deterioration of the premises, loss or destruction of the movable elements which decorate the houses or the buildings with common use engages as of right the responsibility of its author. The tenant tenant is personally liable for all damages, loss or damage caused by those staying with him or visiting him.

5 - Pets. EXCEPT DOGS OF CATEGORY I and II and NAC (new pets), pets under 10kg are allowed at an extra charge (1 per nude or rental location), provided that have declared during the reservation, not to harm the tranquility and safety of residents and to respect

the basic rules of hygiene and integrity of the facilities. The animal must always be kept on a leash in the campsite and not be left alone during your absence. His current vaccination record must be presented at the reception desk on arrival. Pets are not allowed in common use buildings, swimming pools and playgrounds. The animals must be out of the campsite to do their needs.

6 - Rules of procedure. Residents of the campsite are required to comply with the rules of procedure that are available at the reception desk, particularly with regard to nighttime calm.

7 - Troubles and nuisances. Each tenant is responsible for disturbances and nuisances caused by people staying on his site or in his accommodation. When a resident disturbs or causes nuisance to other residents or compromises the integrity of the facilities, it may be terminated immediately and without compensation to his stay, without prejudice to requests for repairs that the campsite and third parties could make argue against him. It would be the same if the campsite was to find an abusive occupation of its accommodation and its locations (number greater than the advertised capacity of housing).

8 - Responsibility. The responsibility of the campsite, beyond its legal responsibility, is not engaged in case of : > Theft, loss or damage of any kind during or after a stay. > Failure or decommissioning of technical equipment, breakdown or closure of installations. > Damage caused or suffered by residents' vehicles parked and circulating within the campsite.

9 - Complaints. All complaints concerning the conditions of the stay must be formulated on site with the direction of the campsite to allow it to find an immediate solution. Failing this, the stay will, by express agreement, be considered as having proceeded satisfactorily. All judicial or extrajudicial requests arising from contracts for the sale of stays will be extinguished at the end of a period of 6 months from the end of stay. When the stay has not taken place, the period of 6 months will begin to run from the date of end of stay agreed upon booking. In the event of termination, the limitation period of 6 months runs from that date or, at the latest, from the expected date of the beginning of the stay. Any dispute will be submitted to the competent court.